



# Certified Collection Center Insight *2016*



# Background

- Oil Changer operates 34 quick lubes in California.
- The company has been in business since 1984 and employs approximately 250 people.
- All shops have been registered as Certified Collection Centers since the early 1990s.
- In 2015 we recycled 478,000 gallons of used lubricating oil.



# Benefits to Collection Centers

- Partnership with local government to prevent pollution
- Ability to recoup a portion of the fees added to the purchase of new oil
- Reduced Superfund liability under the Service Station Dealer Exemption (CERCLA section 114(c))



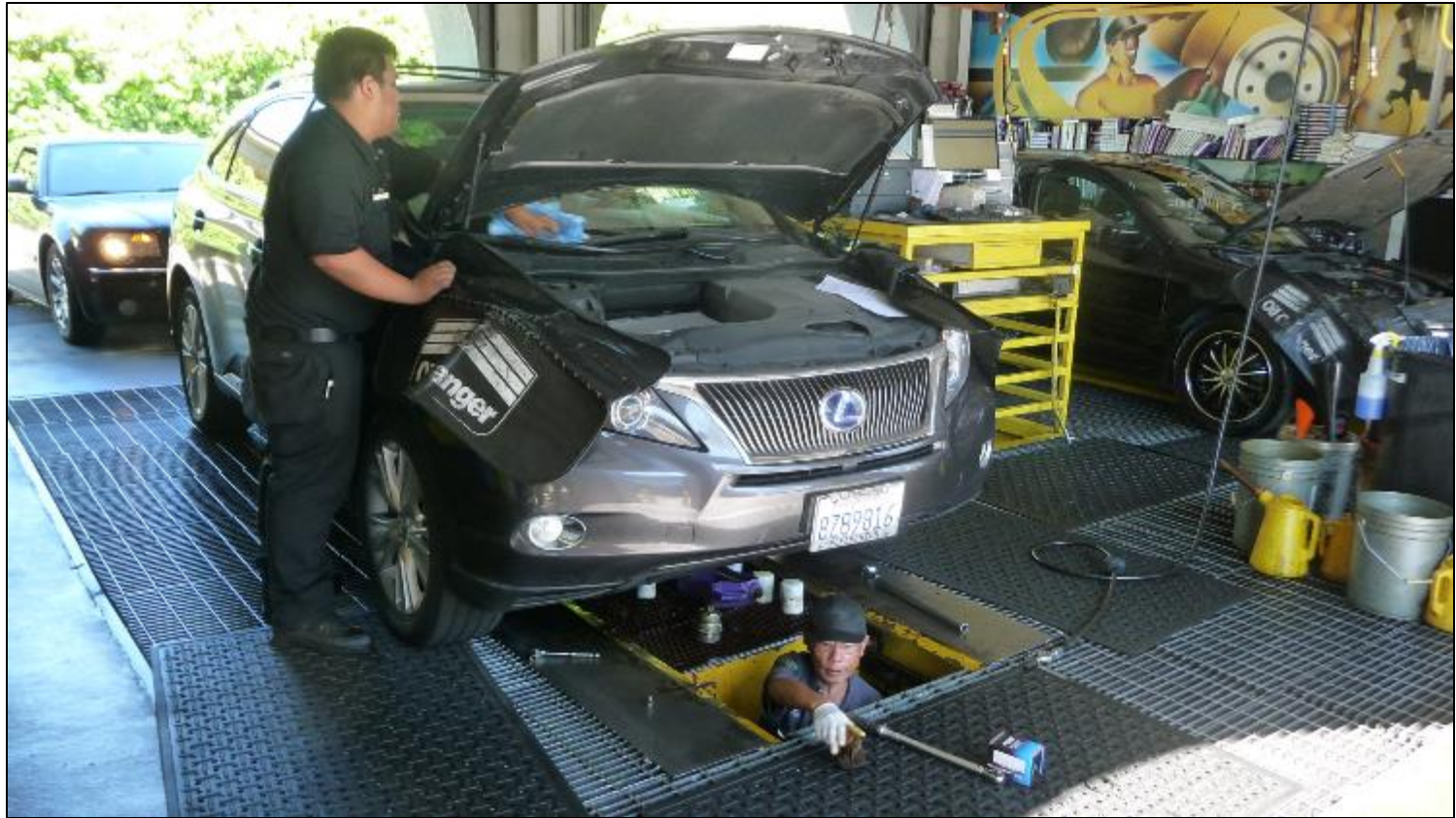
# Burdens for Collection Centers

- Compliance with program guidelines and ongoing training



## Burdens for Collection Centers (cont.)

- Time devoted to DIY visits from the public



## Burdens for Collection Centers (cont.)

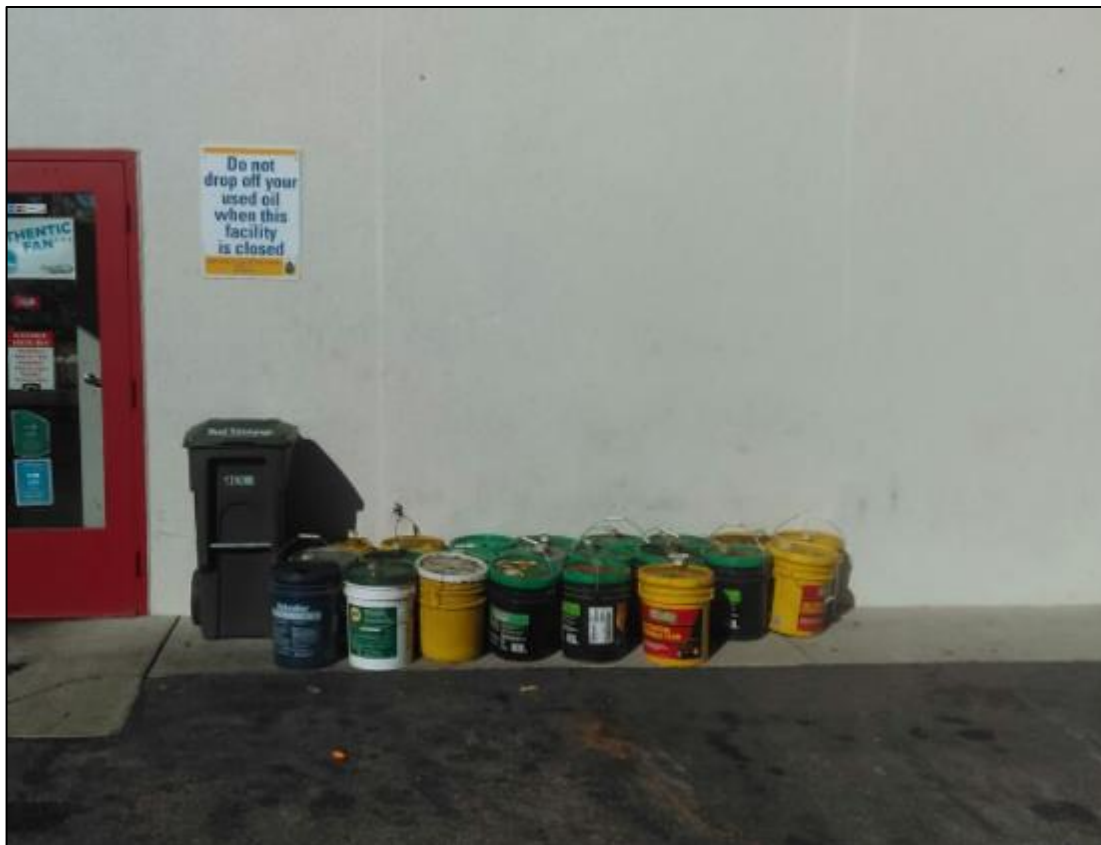
- Threats and deception from the public



- “Take it or I’ll dump it in a field on my way home.”
- Refusing to provide full and/or correct information for the drop-off log.
- Claiming nothing has been mixed with the used oil or misrepresenting the contents.

# Burdens for Collection Centers (cont.)

- Illegal Disposal



## Burdens for Collection Centers (cont.)

- Disposing of Contaminated Hazardous Wastes





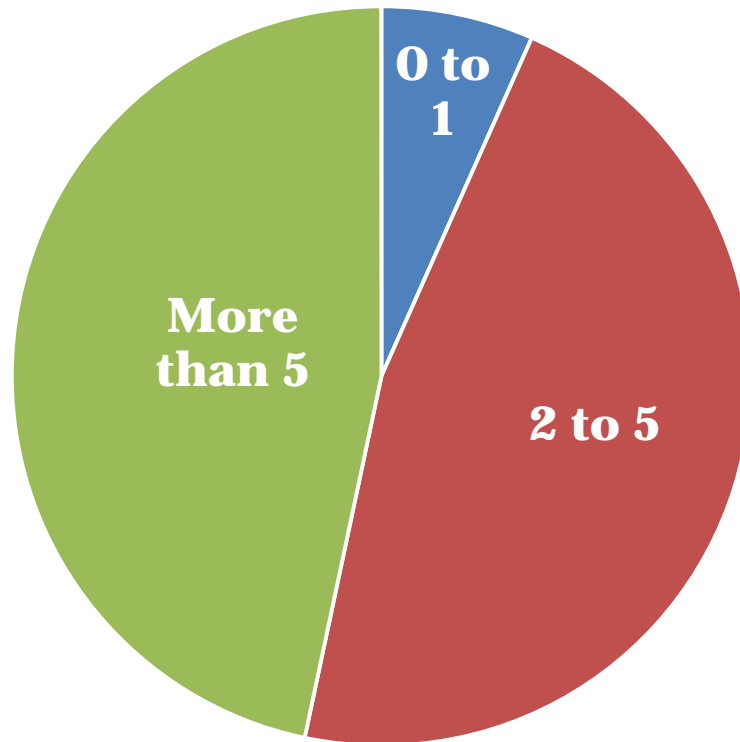
# Oil Changer Best Practices

- Limit daily amount to 5 gallons.
- Employees pour the oil
- Examine oil while pouring
- Containers returned
- Ask hauler to invoice  
DIY oil separately



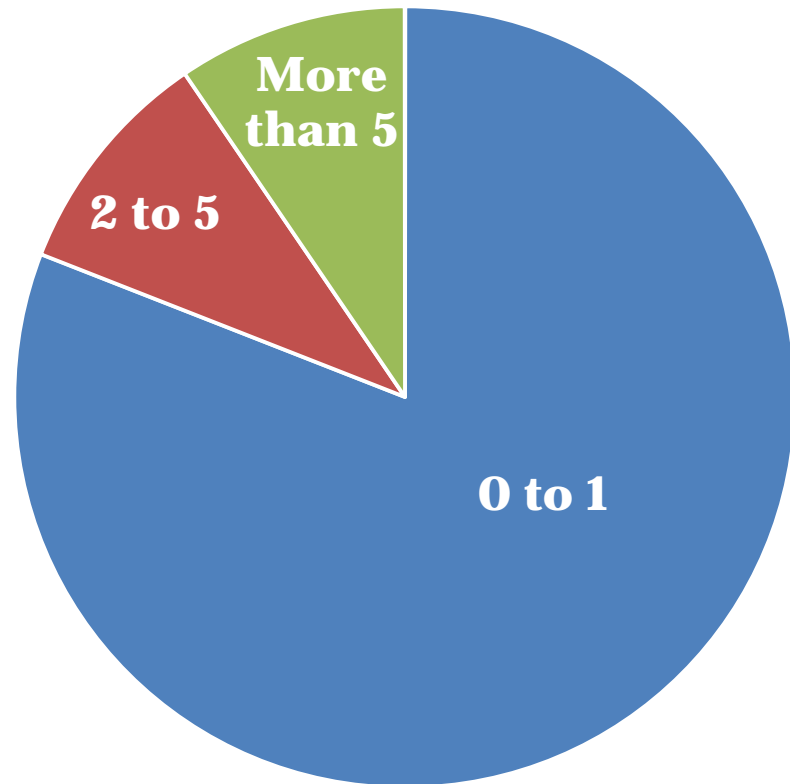
# 2016 DIY Oil Survey

Q1: In an average month, how many people come to your store to drop off used oil when the store is open?



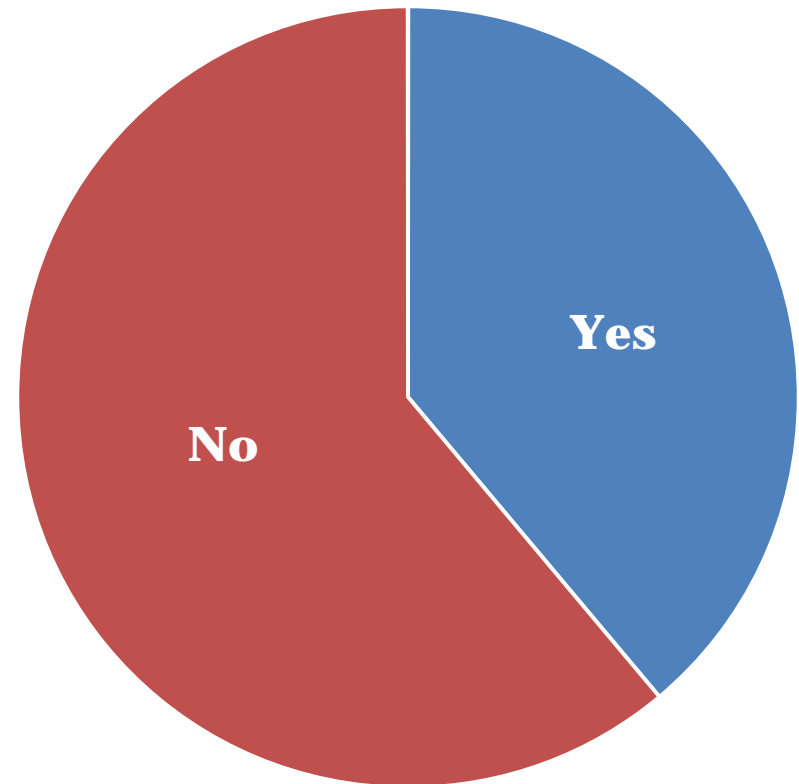
# 2016 DIY Oil Survey

Q2: In an average month, how many times is oil or other chemicals left outside the store after hours?



# 2016 DIY Oil Survey

Q3: Has a DIY'er ever returned to have a vehicle serviced?



## Conclusion: Improving the CCC Program

- Simple incentives for used oil filters
- Scheduled, annual site visits
- Improve the rebate process



THANK  
YOU

A sign for 'Oil Changer' featuring a stylized logo with red and white stripes above the text. The sign is mounted on a pole in front of the building.

Oil Changer

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